

Kenneth L. Thomas, Jr.

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Education

Florida A&M University – Tallahassee, FL	Master of Business Administration	May 2015
Florida Institute of Technology – Melbourne, FL	MS in Information Technology	June 2011
Florida State University – Tallahassee, FL	BS in Information Technology	December 2008

Career Related Experience

Black News Channel - Tallahassee, FL **January 2020 – Present**

OTT/IT Operations Director

- Oversee all channel acquisition and existing channels flowing into the network.
- Conduct discussions with content distribution providers to plan the delivery of content, as well as with internal and external executives on source acquisition needs for clients.
- Maintain encoding platform (ATEME/Harmonic) for content delivery into the Transcoding network.
- Support other engineers and product owners with broadcast workflow expertise while maintaining tight SLA measurement and enforcement.
- Plan, develop, implement and manage information technology and computer systems.
- Manage IT staff by recruiting, training and coaching employees, communicating job expectations and appraising their performance.
- Ensure security of data, network access and backup systems.
- Act in alignment with users' needs and system functionality to contribute to organizational mission and vision.
- Handle annual budget and ensure cost effectiveness.

Keiser University - Tallahassee, FL **June 2018 – Present**

Information Technology Faculty/Program Director

- Leverage expertise to deliver educational services to students through academic advising and preparing/delivering course materials.
- Assist students in developing career competencies and strategies that will prepare them to enter the job market as entry level Information Technology Professionals.
- Serve as liaison between faculty and students of the program and between faculty and university administration.
- Facilitate the development and implementation of student retention plans.
- Assist in the development of departmental annual budget, based on faculty input.
- Hold periodic program and advisory board meetings and maintain minutes of these meetings.
- Assist in the enhancement of corporate engagement and support.
- Secure resources to enhance student engagement and increase matriculation.
- Perform special assignments including executing curriculum changes as delegated by department chair, dean and other university administrators.

Florida A&M University - Tallahassee, FL **August 2017 – December 2017**

Adjunct Instructor (Department of Computer and Information Sciences – CIS)

- Assisted students in developing career competencies and strategies that will prepare them to enter the job market as entry level Information Technology Professionals.
- Prepared structured activities and workshops designed to prepare juniors and seniors for the professional life during internship or initial career placement.

Florida House of Representatives - Tallahassee, FL **January 2017 – June 2018**

District Secretary

- Managed operation of the Representative's district office, schedule, travel arrangements and expense accounts.
- Managed constituent inquiries and casework while serving as a liaison between the Representative and constituents of the Legislative District.

- Facilitated and coordinate communication between the Representative, legislators, state officials, staff, agency personnel, stakeholders and constituents in the development and advancement of legislation.
- Identified, monitor and respond to district specific issues.
- Supervised, as delegated by the member, independent interns and volunteers.

Florida Department of Health - Tallahassee, FL

March 2011 – December 2016

Senior Network Systems Analyst / Mobile Device Specialist

- Installed, configured and maintained secure WAN, LAN and WLAN networking systems with respective/efficient IP allocation and wireless coverage utilizing Cisco, Aruba Networks, Dell and Fortinet equipment within headquarter, branch and remote locations throughout the 67 counties in the state of Florida.
- Provided secure wireless data connectivity for over 1000 mobile devices (i.e.: Laptops, iPhone, iPad and Android Tablets) via in-house Wi-Fi, Remote Access Points (RAPs) and cellular 3G/4G networks.
- Assisted in configuring and deploying over 100 Nortel and Avaya VOIP systems/handsets over WLANs, WANs, LANs and Remote Access Points (RAPs).
- Served as liaison for over 100 Apple devices within a mobile workgroup.

Gadsden County Board of County Commissioners - Quincy, FL

August 2007 – March 2011

IT Intern / IT Specialist

- Managed projects that implement PC based, audio/visual presentation equipment in five conference rooms.
- Initiated and conducted project to deploy use of over 20 mobile devices (i.e.: iPhone/iPad) within enterprise.
- Responded to daily technical support emails, calls and requests by both onsite and remote means.
- Utilized Microsoft Active Directory and Domain Group Policy to manage over 100 user accounts and PCs.
- Maintained three websites via web-based Content Management System (CMS).

Certifications

Apple Certified Associate - Mac Integration 10.11

April 2016

Apple, Inc.

Skills, Abilities and Interests

- **General Knowledge:** C++, Java, Gantt Project, WordPress CMS, Drupal CMS, Google Apps, Google Analytics, Linux/Ubuntu, cPanel, Adobe Photoshop, Website design (HTML, XHTML, JavaScript, CSS), Help Desk/Customer service, LAN/MAN/WAN Connectivity, Remote desktop/assistance, Virtual Machine (VMware), Aruba Networks, Cisco IOS, Motorola Canopy, Cellular Networks (i.e.: CDMA, GSM, LTE, WiMAX, HSPA) and IEEE 802.11 a/b/g/n/ac standards.
- **Microsoft:** Microsoft Office (Word, Excel, PowerPoint, Access, Outlook), Windows OS (XP, Vista, 7, Server 2003, Server 2008), Microsoft 365, Windows Mobile/Phone platform, Microsoft Project and FrontPage/Expression Web.
- **Apple:** Mac OS, iWork (Keynote, Pages, Numbers), iLife (GarageBand, iWeb, iMovie), Appleworks, iOS (iPhone/iPad) and iCloud.

Notable Achievements

- Assisted with the City of Quincy's \$3.3 million municipal fiber optic network and wireless Internet service provider rollout in 2003 known as NetQuincy.
- Advisor in City of Quincy's social responsibility initiative to place a computer in every home in 2004.
- Project manager assistant for multi-million dollar initiative to revamp technology infrastructure for the Gadsden County Board of County Commissioner's offices including county public libraries.
- Project manager in \$1 million initiative to incorporate new and innovative technologies into the Gadsden County Commissioner's Chamber and other countywide conference rooms.
- Lead technology initiative to provide Gadsden County Commissioners with paperless agenda with the use of Apple iPads. Included purchasing, initial setup, distributing and training.
- Founder and President of Light Online Marketing, Inc. A full-scale technology-consulting firm servicing the Leon/Gadsden area, based in Quincy, FL.
- Acquired and secured technology contracts with local small businesses and local school districts for Light Online Marketing, Inc.